

Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

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SECT/CLIN/0008NKS

C A No. Applied for
Complaint No. 524/2024

In the matter of:

Rajeev JaiswalComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P. K. Singh (Chairman)
2. Mr. S. R. Khan, Member (Technical)
3. Mr. H. S. Sohal, Member

Appearance:

1. Mr. Rajeev Jaiswal, Complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Mr. Lalit, Ms. Chhavi Rani & Akshat Aggarwal, On behalf of BYPL

ORDER

Date of Hearing: 14th January, 2024

Date of Order: 15th January, 2024

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. The brief fact of the case giving rise to this grievance is that the complainant applied for a new electricity connection at premises no. Temporary Shop No. 108, Ground Floor, Anand Vihar ISBT, Near IN Gate, Delhi-110096, vide requests no. 8007082216 (New) and 8007115369 (Old). The application of complainant was rejected by Opposite Party (OP) BYPL on the pretext of Temporary structure at site, NOC for Temporary structure from concern MCD or DDA or any other concerned land owning agency, but complainant stated that he applied

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for new connection for his shop two times but respondent raised objections and there are already three meters installed without any NOC or certificate.

2. The respondent in reply briefly stated that the present complaint has been filed by the complainant seeking a new electricity connection at the premises no. Temporary Shop No. 108, Ground Floor, Anand Vihar ISBT, Near IN Gate, Delhi-110096, vide request no. 8007082216. The application of the new connection was rejected on account of Firstly; Temporary structure exists at the applied site. Secondly; Complainant is required to furnish requisite NOC from MCD/DDA/or concerned land owning authority.

Upon inspection of the applied site, it was revealed that there exists a temporary structure for which complainant is required to furnish necessary documents qua the structure safety as any new connection without ascertaining the structure safety would lead to a hazardous situation and may endanger the life of innocent people in the vicinity before seeking release of a new connection.

3. During the course of argument, the complainant was directed to submit complete authority letters issued by competent authority of vending allotment. The complainant filed Vending Certificate in his name, Letter of Recommendation, an ID card of Pradhanmantri Swaanidhi Yojna and receipts of MCD.
4. OP stated that they have verified the documents filed by the complainant and agreed to release the new electricity connection to the complainant under commercial (NX) category on temporary basis.

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5. The complainant agreed to the same and stated that already there are three more connections at the allotted space and all the three connections are also commercial connections and on temporary basis.
6. In view of the above, we are of considered opinion that the new connection under NX category can be granted to the complainant on temporary basis.

ORDER

The complaint is allowed. OP is directed to release the new electricity connection to the complainant under NX category on temporary basis after completion of other commercial formalities as per DERC Regulations 2017.

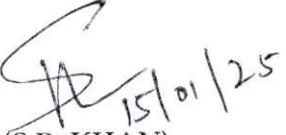
This Order shall be complied within 21 days of the receipt of the certified copy or from the date it is uploaded on the Website of the Forum; whichever is earlier.

The parties are hereby informed that instant Order is appealable by the Consumer before the Ombudsman within 30 days of the receipt of the Order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


(H.S.SOHAL)
MEMBER


(S.R. KHAN)
MEMBER (TECH.)


(P.K.SINGH)
CHAIRMAN

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Secretary
CGRF (BYPL)